

VDBF - Volunteer Job Descriptions 2016

Beer Garden Crew:

Maintain the Beer Garden, serve drinks to our patrons responsibly, maintain cleanliness and have fun!

ALL Volunteers:

- Maintain control over all areas of operation inside the Beer Gardens
- Keep patron areas clear and clean, including collecting empty cans and cups, wiping tables and assisting Environment Crew members with removing waste
- Monitoring crowd behavior and reporting concerns to the Beer Garden Festival Official or Event Safety Crew, as necessary, to ensure all patrons have a safe, fun time
- Unless considered absolutely necessary, volunteers must refrain from using personal cell phones for texting and/or chatting for the duration of their shift
- Commit to remaining sober for the duration of your volunteer shift
- Opening shift: preparing the Beer Garden for sales, including moving equipment and stock into position, cleaning and re-arranging tables and chairs to ensure that the area is presentable and ready for patrons
- Closing shift: clearing and closing the Beer Garden, including cleaning tables, rearranging chairs, storing and securing stock, and removing garbage and empty containers
- Please note: Beer Garden Crew volunteers are NOT responsible for controlling access/egress in the Beer Garden area or for selling beverage tickets
- Other related duties as may be assigned by the Beer Garden Festival Official

Servers:

- ALL Servers MUST be committed to serving responsibly
- Keep serving areas clear and products well stocked and ready for serving
- Receive tickets from patrons, exchange ticket for product from Assistant and serve product to patron
- Volunteers are not required to deliver or serve beverages to patrons in the seating area of the Beer Garden

Assistants/ Cleaners:

- Responsible for opening product container and providing it to the Server in exchange for patron's ticket
- Assistants monitor the amount of product in storage containers to ensure that there is always product available for quick sale
- When serving coolers, ciders and/or wine, Assistants may be required to pour portion of the product
- Cleaners must keep patrons seating areas clear and clean, including collecting empty cans and cups, wiping tables and assisting Environment Crew members with removing waste